

DOGWALK® WOOD FITTING · SPARE PART INSTALLATION

# Replacing the Locking Dial on Your Wood Fitting Dog Door

This guide covers replacing the 4-way locking dial on the Dogwalk® wood fitting dog door range. Before starting, carefully inspect your pet door, read through all steps in full, and familiarise yourself with the components shown.

| DOOR MODEL                           | LOCKING DIAL COLOUR |
|--------------------------------------|---------------------|
| W-DDW — Wood Fitting Dog Door, White | White               |
| W-DDB — Wood Fitting Dog Door, Brown | Grey                |

## REPLACEMENT DIAL SETS

| DIAL SET                         | BARCODE (GTIN-13) |
|----------------------------------|-------------------|
| <b>W-LDDDW</b><br>White dial set | —                 |
| <b>W-LDDDG</b><br>Grey dial set  | —                 |



The locking dial assembly

### How the locking dial works

The locking dial assembly consists of two parts that connect through the door frame. They are secured together with a fixing screw, which is then concealed with a cover cap.

## Preparation — Remove the Pet Door

For safety, it is strongly recommended that the pet door is removed from its installation before proceeding.

- Remove the four screw caps and the screws securing the pet door.
- Carefully separate the door into two sections — the inner frame from inside the house, and the outer frame from outside.
- Gently lift both sections away.

*Tip: having a second person assist during removal will make the process safer and easier.*

## Removing a Broken Locking Dial

### STEP 1 Remove the Cover Cap

- Carefully pry off or lift the cover cap to expose the fixing screw underneath.

### STEP 2 Unscrew the Fixing Screw

- Using an appropriate screwdriver, loosen and remove the fixing screw that secures the interior and exterior sections together.

### STEP 3 Separate the Dial Sections

- Once the screw is removed, gently pull apart the interior and exterior sections of the locking dial from either side of the door.

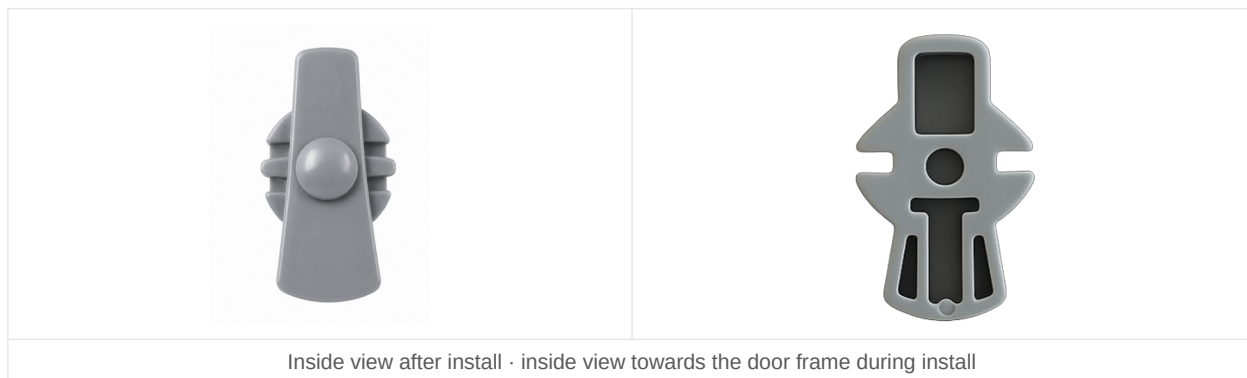
If the lock is damaged and difficult to separate, apply gentle wiggling while pulling both sides apart. Avoid excessive force to prevent damaging the door frame.

## Locking Dial Components

### Exterior — fitted to the outside of the house



### Interior — fitted to the inside of the house



## How to Install the New Dial

### STEP 1 Connect the Dial Sections

- Align and connect the interior section with the exterior section through the door frame using the fixing screws provided.

### STEP 2 Secure with the Fixing Screw

- Insert and tighten the fixing screw to firmly secure both sections together.

### STEP 3 Attach the Cover Cap

- Place the cover cap over the screw to conceal it and complete the installation.



Connecting the dial sections through the door frame

## Dial Positions After Install

### Fully open position



Inside and outside views — fully open

### Fully locked position



Inside and outside views — fully locked

**A correctly installed locking dial clicks positively into its 4 locking positions.** If any spinning occurs, the fixing screw needs further tightening. The cover cap goes over the screw head — this completes the new locking dial.

## Final Step — Refit the Door

Put your pet door back into position and screw it into place. Tighten firmly, but do not overtighten — this risks damaging the threads.

✓ **Your new locking dial is installed and ready for use.** Genuine Pet-Tek spare parts keep your

door performing to its 3-year manufacturer's warranty standard.