

CATWALK® / DOGWALK® WOOD FITTING · SPARE PART INSTALLATION

Replacing the Locking Dial on Your Wood Fitting Small Dog Door

This guide covers replacing the 4-way locking dial on the wood fitting small dog door range. Before starting, carefully inspect your pet door, read through all steps in full, and familiarise yourself with the components shown.

DOOR MODEL	LOCKING DIAL COLOUR
W-SDDW — Small Dog Door, White	Grey
W-SDDDB — Small Dog Door, Brown	Grey
W-SDDTW — Small Dog Door Tunnel, White	Grey
W-SDDTB — Small Dog Door Tunnel, Brown	Grey

REPLACEMENT DIAL SETS

DIAL SET	BARCODE (GTIN-13)
W-LDSDDG Grey dial set	—



The locking dial assembly

How the locking dial works

The locking dial assembly consists of two components that pass through the frame. One component has an integral protruding prong that pushes through and engages the mating dial component, forming a press-fit connection that locks the assembly in place and enables dial operation.

Preparation — Remove the Pet Door

For safety, it is strongly recommended that the pet door is removed from its installation before proceeding.

- Remove the four screw caps and the screws securing the pet door.
- Carefully separate the door into two sections — the inner frame from inside the house, and the outer frame from outside.
- Gently lift both sections away.

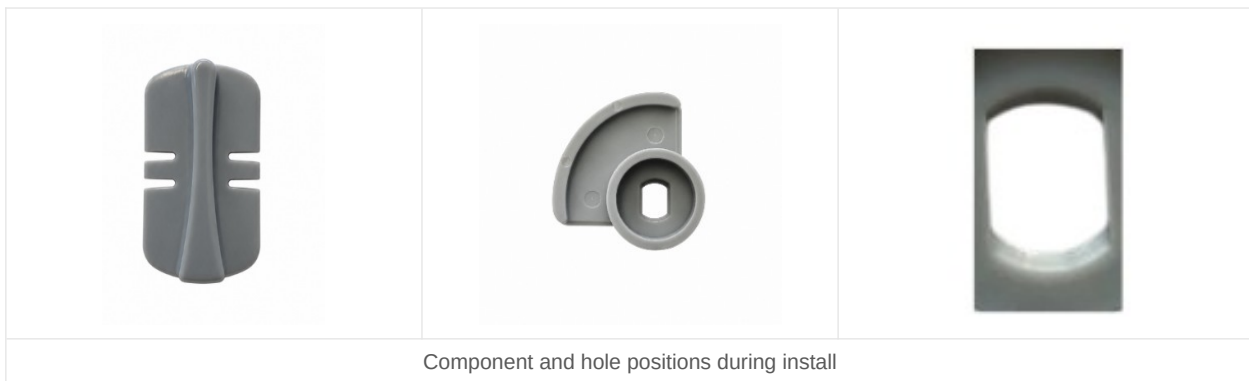
Tip: having a second person assist during removal will make the process safer and easier.

Removing a Broken Locking Dial

- Place the door on a stable, well-supported surface to prevent flexing or damage.
- Protect the area around the dial using tape or a soft cloth.
- Identify the pronged (pressed-in) side of the locking dial assembly.
- Use a suitable punch or similar tool to gently tap the prong out in the reverse direction of installation.
- Apply light, controlled taps rather than excessive force.
- If the fit is tight, apply a small amount of lubricant to assist removal.
- Avoid prying against the door surface to prevent damage.

Only if the prong is broken or sitting flush: carefully drill a small, centred hole and use a screw or extractor to remove it gradually.

Locking Dial Components



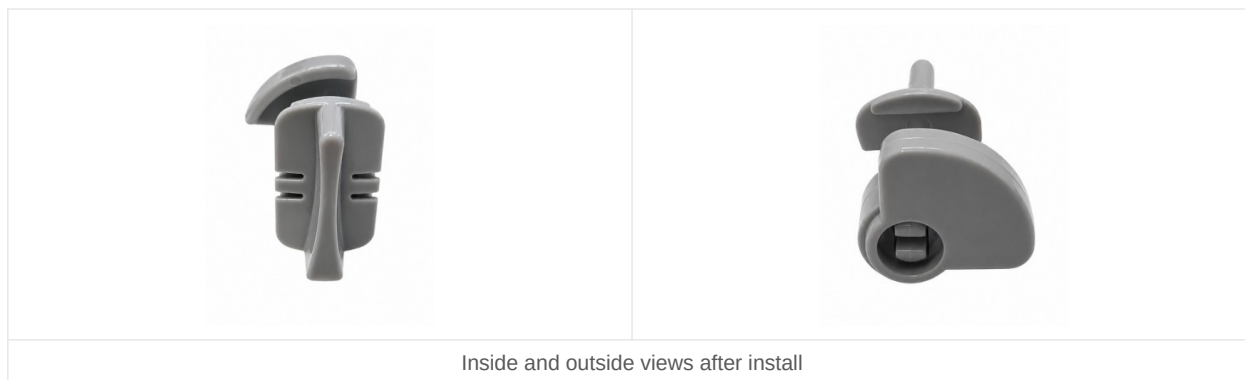
How to Install the New Dial

- Ensure the door and frame holes are clean and free from debris.
- Position the locking dial components on either side of the door, aligning them through the frame opening.
- Insert the pronged (male) component through the hole from one side of the door.
- Align the flat dial (female) component on the opposite side.
- Press the two parts together firmly until the prong engages and forms a secure press-fit connection.
- Apply even pressure by hand, or use a soft mallet if required — with protection to avoid marking the surface.
- Check that the dial rotates and locks correctly and is seated flush against the door surface.
- Test the dial to confirm it is secure and does not loosen when operated.

If required, apply a very small amount of silicone oil or another light lubricant to help the parts connect. **Use only the smallest amount possible and wipe away any excess — too much lubricant may cause the dial to remain loose after installation.**

Dial Positions After Install

Final positions



A correctly installed locking dial clicks positively into its 4 locking positions. If any spinning occurs, further adjustment is required.

Final Step — Refit the Door

Put your pet door back into position and screw it into place. Tighten firmly, but do not overtighten — this risks damaging the threads.

✓ **Your new locking dial is installed and ready for use.** Genuine Pet-Tek spare parts keep your door performing to its 3-year manufacturer's warranty standard.